



## Community Mediation and Conciliation

# A DIFFERENT WAY TO SETTLE YOUR DIFFERENCES

It's not easy to peacefully put an end to a dispute or re-establish a line of communication that has broken down or deteriorated. That's why it's important to have a team specifically trained in mediation and conflict resolution. Whose mission is to facilitate the exchange of point of views, to help overcome deadlocks and to assist the involved parties in the process of working together to find solutions that satisfy all concerned.

Whether you're an individual citizen, an association or a small business, if your municipality is one of our partner communities, you can take advantage of our easily accessible, confidential, entirely free service for preventing, managing and resolving disruptive situations.

Our service is also available to businesses, organizations, municipalities, non-unionized small- and medium-sized enterprises and community groups who need support in activities related to conflict prevention or resolution.

## CONSULTATION, ORGANIZATION, EDUCATION AND MEDIATION

There are many ways to prevent, avoid or resolve conflicts. However, the most important thing is not to wait until relations become so strained that you have no choice but to go to court.

## FINDING THE SOLUTION TOGETHER

The goal of Médiation Conciliation de Quartier des Laurentides is to offer help and support. It enables everyone involved in the situation to take an active part in seeking a solution that will peacefully resolve the dispute that has occurred without having to resort to the traditional justice system.

Agence de la santé  
et des services sociaux  
des Laurentides

Québec 

Service offered by



A different way to settle your differences,  
visit our Web site:

[www.mediationdequartier.ca](http://www.mediationdequartier.ca)



Just pick up the phone and dial

450.436.6749  
1.800.265.6749

Community Mediation  
and Conciliation